

This press release is to share payment options with the taxpayers as the fall due date approaches. **The entire courthouse building at 100 W Kirkwood Avenue is closed to the public.** All offices in the courthouse are open by appointment. The Treasurer's Office will continue to serve taxpayers during the COVID-19 outbreak.

### **How to pay your taxes:**

1. Payment drop box located at the north doors of the Courthouse. Include a self-addressed stamped envelope for a receipt.
2. Mail to PO Box 2028, Bloomington, IN 47402. FedEx or UPS to 100 West Kirkwood Ave Rm 204 Bloomington IN 47404. Include a self-addressed stamped envelope for a receipt. All payments received by mail **must** be postmarked by November 10.
3. Pay online by e-check (\$1.50), credit or debit card (\$3.95 or 2.45%) or by phone using the same card options.
  - a. [www.co.monroe.in.us](http://www.co.monroe.in.us). Click "Online Tax Payment." Call 1-877-690-3729. Use Monroe County Jurisdiction Code 2410
4. Drop off payment at one of 3 local bank branches collecting on our behalf. First Financial Bank (2 branches) and Farmers and Mechanics Savings and Loan (3535 W 3<sup>rd</sup> St, Bloomington IN).
5. **For an appointment call our office at 812-349-2550. Phones are very busy during tax season. If you leave a voicemail, it will be returned in the order it was received.**

### **How to reprint a tax bill:**

Tax bills were mailed April 1<sup>st</sup>, 2020. To get a copy of your tax bill online visit our website [www.co.monroe.in.us/treasurer](http://www.co.monroe.in.us/treasurer). Click on "View Property Tax Info". Search for you property and click "View Tax Bill". Taxpayers can also email us to request a copy of their tax bill at [treasurer@co.monroe.in.us](mailto:treasurer@co.monroe.in.us).

### **Did we receive your payment?**

To monitor your payment, please make use of our online tax portal. It is available from our website [www.co.monroe.in.us/treasurer](http://www.co.monroe.in.us/treasurer). Click on "View Property Tax Info". You can see payments made in past years,

payments applied this year, and current taxes due.

The Treasurer's Office customer service specialists are here to help. During this busy time of the year, we are ready to assist with any questions related to a tax bill, a mobile home transfer, fees or tickets due in our office and much more. Please contact us using any of these methods.

1. Call our office at 812-349-2530. Please include your name and address and a brief message. Calls will be returned in the order it was received.
2. Email us at [treasurer@co.monroe.in.us](mailto:treasurer@co.monroe.in.us) and include your address, your name and a description of how we can assist you.