

FEB
09
2021

5TH ANNUAL
STATE OF
PUBLIC
SAFETY
BLOOMINGTON



CITY OF
BLOOMINGTON



BLOOMINGTON POLICE DEPARTMENT

Presented by Chief Michael Diekhoff



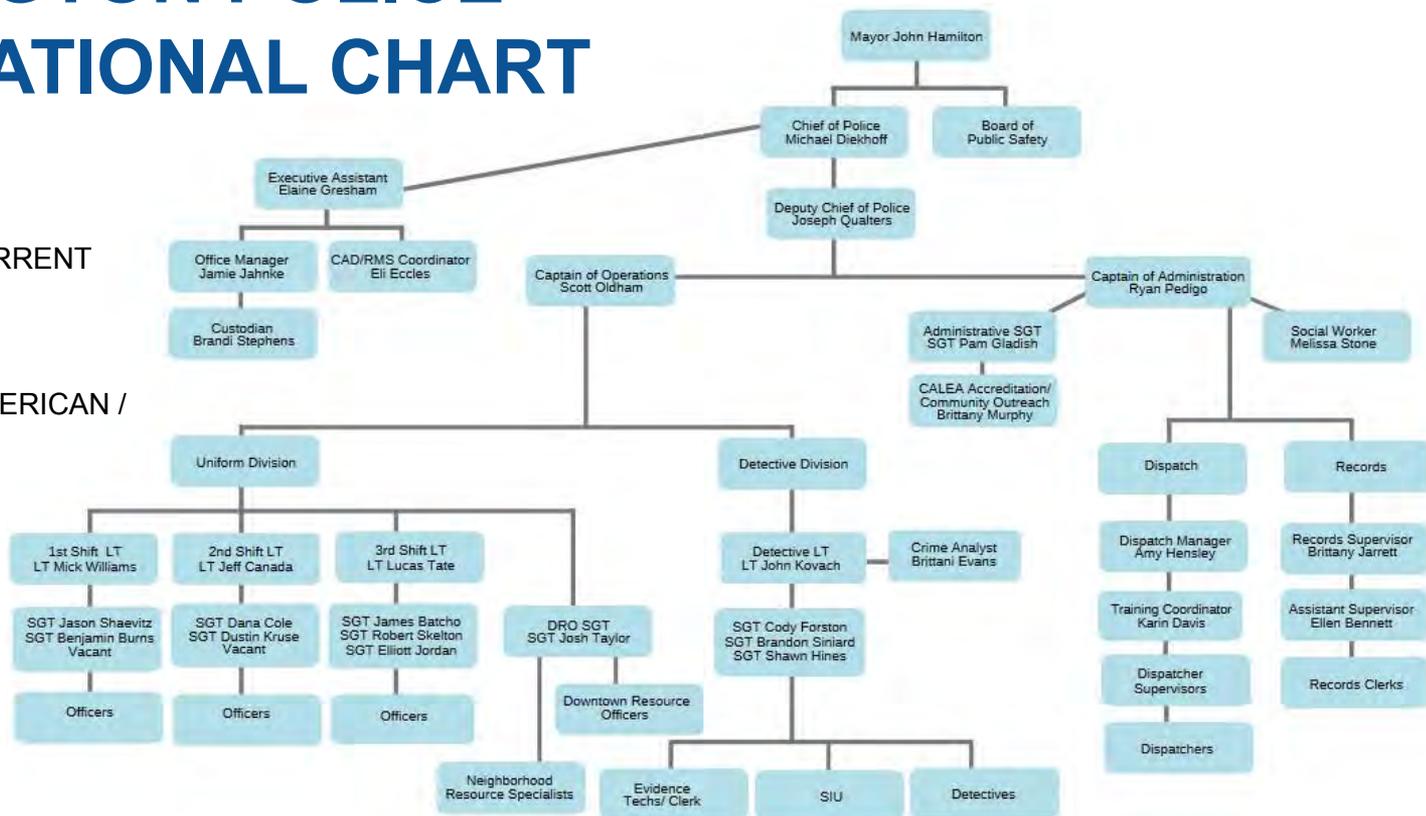
BLOOMINGTON POLICE ORGANIZATIONAL CHART

SWORN PERSONNEL:

105 AUTHORIZED : 92 CURRENT

81 MALE / 11 FEMALE

83 WHITE / 5 AFRICAN AMERICAN /
3 LATINO / 1 ASIAN



TRAINING

- The Training Division conducted over 8943 Hours of in-service training in 2020, over 3.5 times what is required by the State of Indiana
- Numerous training programs including crime prevention, active violence and others were provided for our community partners including businesses, schools and other governmental agencies

Topics of instruction include:

- Mental health first aid
- De-escalation/Anti-bias training
- Implicit Bias Recognition
- Interview Schools
- Specialty Courses for Investigations
- Field Training Courses
- Community Policing
- Emergency Medical Training
- Active Violence Response
- Emergency Vehicle Operations
- Firearms
- Physical Tactics Courses
- Crime Analysis and Prevention
- Female Leadership Training



PERSONNEL HIRING AND RECRUIT OFFICER TRAINING

- Seven new officers were hired during 2020 to replace officers who had retired or left the agency
- Four were previously certified police officers and immediately entered field training
- The Indiana Law Enforcement Academy is currently closed due to COVID-19 which has created a huge backlog state-wide of new officers who require training



OVERTIME USAGE

Major Categories	2019	2020
Downtown Patrol	\$204,984	\$214,976
Shift Coverage	\$88,795	\$119,608
Specialty Unit Duties	\$146,713	\$87,256
Detective Division Investigations	\$98,099	\$138,263
Patrol Division Investigations	\$53,509	\$25,146
Training	\$34,565	\$21,033
Dispatch	\$135,348	\$125,371
Records	\$20,726	\$18,748
Special Details	\$59,852	\$49,779
Farmers Market	\$102,165	\$890
Little 500	\$40,928	\$0
Totals	\$985,684	\$801,070



COMPARISON 2019-2020 NIBRS CRIME TOTALS

NIBRS Group A	2019	2020	Percent Change
Crimes Against Persons	1504	1209	-19.61%
Crimes Against Society	1117	808	-27.66%
Crimes Against Property	3764	3941	4.70%
Totals	6385	5958	-6.69%



COMPARISON 2019-2020 NIBRS CRIME TOTALS

Group A: Crimes Against Persons	2019	2020	Percent Change
Aggravated Assault	361	308	-14.68%
Homicide	2	5	150.00%
Intimidation	196	121	-38.27%
Kidnapping/Abduction	5	2	-60.00%
Sex Offenses	128	106	-17.19%
Simple Assault	811	666	-17.88%
Human Trafficking	1	1	0.00%
Total	1504	1209	-19.61%



COMPARISON 2019-2020 NIBRS CRIME TOTALS

Group A: Crimes Against Society	2019	2020	Percent Change
Animal Cruelty	5	10	100.00%
Drug Equipment	397	279	-29.72%
Drug/Narcotic Offenses	633	417	-34.12%
Gambling	2	0	-100.00%
Pornography	15	26	73.33%
Prostitution Violations	2	6	200.00%
Weapons Violations	63	70	11.11%
Totals	1117	808	-27.66%



COMPARISON 2019-2020 NIBRS CRIME TOTALS

Group A: Crimes Against Property	2019	2020	Percent Change
Arson	11	10	-9.09%
Bribery	0	0	N/A
Burglary	348	391	12.36%
Counterfeit/Forgery	184	122	-33.70%
Embezzlement	32	18	-43.75%
Extortion/Blackmail	20	14	-30.00%
Fraud	421	471	11.88%
Motor Vehicle Theft	112	154	37.50%
Robbery	86	74	-13.95%
Stolen Property	12	11	-8.33%
Theft	1617	1718	6.25%
Vandalism	921	958	4.02%
Totals	3764	3941	4.70%

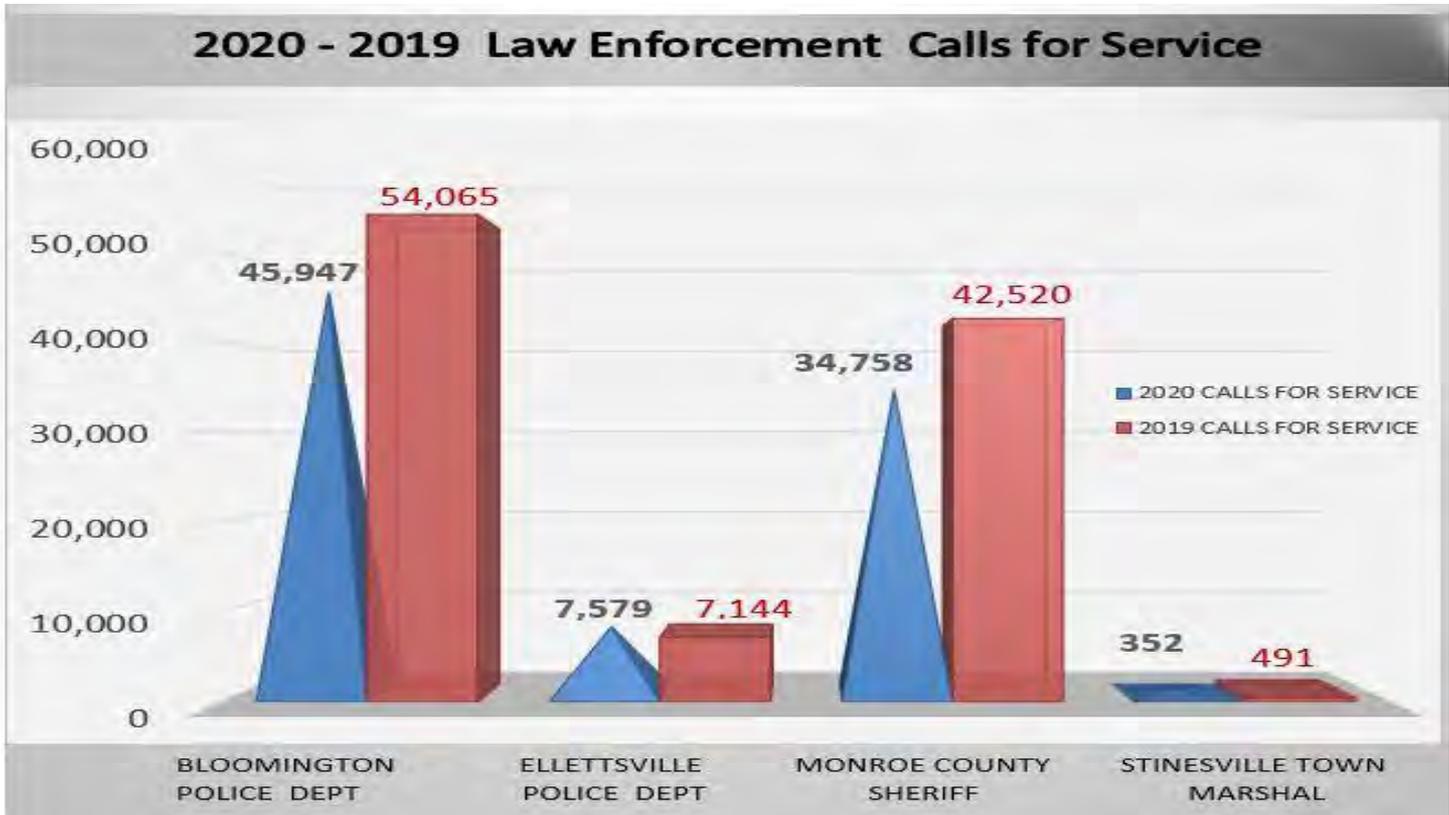


HISTORICAL UCR CRIME COMPARISON

YEAR	MURDER	RAPE	ROBBERY	AGG ASSAULT	BURGLARY	LARCENY	VEHICLE THEFT
2008	3	31	43	191	635	1997	150
2009	3	44	74	245	883	2185	147
2010	1	31	72	202	815	2203	125
2011	4	18	58	164	601	2300	171
2012	3	18	44	176	623	2469	148
2013	2	34	79	161	516	1942	148
2014	1	61	81	151	487	1854	125
2015	2	43	64	204	504	2028	148
2016	3	46	70	250	546	2011	147
2017	3	78	52	311	479	1940	166
2018	2	47	75	337	465	1648	131



2019-2020 CALLS FOR SERVICE COMPARISON



GUN VIOLENCE

- 52% increase in cases where a gun was used to perpetuate a crime
- 4 out of 5 Homicide cases involved the use of a firearm
- 41 cases documented single and or multiple guns stolen in 2020 for a total of 77 guns stolen



Gun Permits	2019	2020
New Permit Requests:	799	1722
Total Permits in Issue: Monroe County	13,441	14,963
Total Permits in Issue: State of Indiana	940,162	1,046,974



AGGRAVATED ASSAULT

- Aggravated Assaults have increased each year for the past six years until 2020
- Aggravated Assault: An unlawful attack by one person upon another for the purpose of inflicting severe or aggravated bodily injury. This type of assault usually is accompanied by the use of a weapon or by means likely to produce death or great bodily harm
- Decreased 14.7% in 2020 over 2019 levels
- 40.9% of aggravated assaults result from domestic and interpersonal relationship violence
- In over 80% of the cases the victim and suspect knew each other
- Over 63% of these crimes occur in a residence



CRIME IN PERSPECTIVE

- The overall NIBRS crime for the city of Bloomington **decreased** by 6.7% in 2020.
- Despite increases in Homicides, overall crimes against persons decreased by 19.6%. It is important to note that most crime is not random.
- Crimes against Property had an overall increase of 4.7%. This was due to an increase in Theft, Burglary and Vehicle Theft.



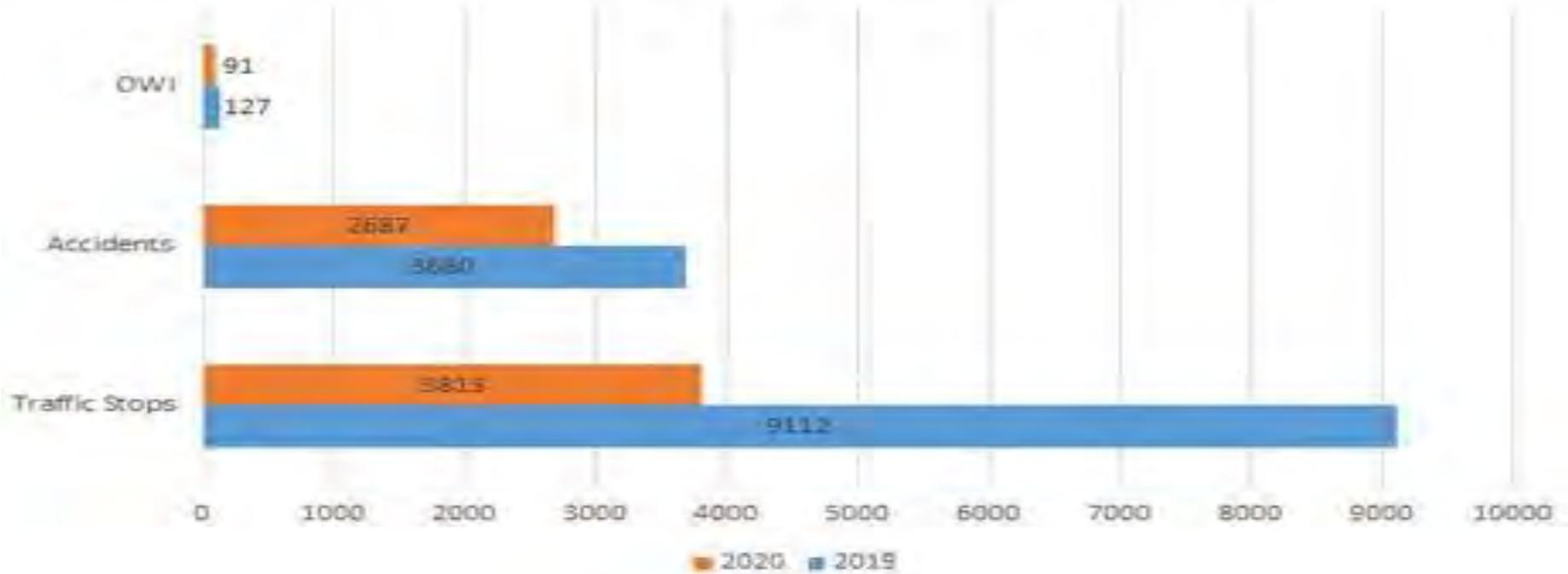
TRAFFIC STOP COMPARISON

Year	Traffic Stops
2004	12,900
2005	15894
2006	18146
2007	19111
2008	13899
2009	16189
2010	15562
2011	15800
2012	16083
2013	12802
2014	11032
2015	9906
2016	7040
2017	8950
2018	10122
2019	9112
2020	3813



TRAFFIC DATA COMPARISON

2019-2020 Traffic Data



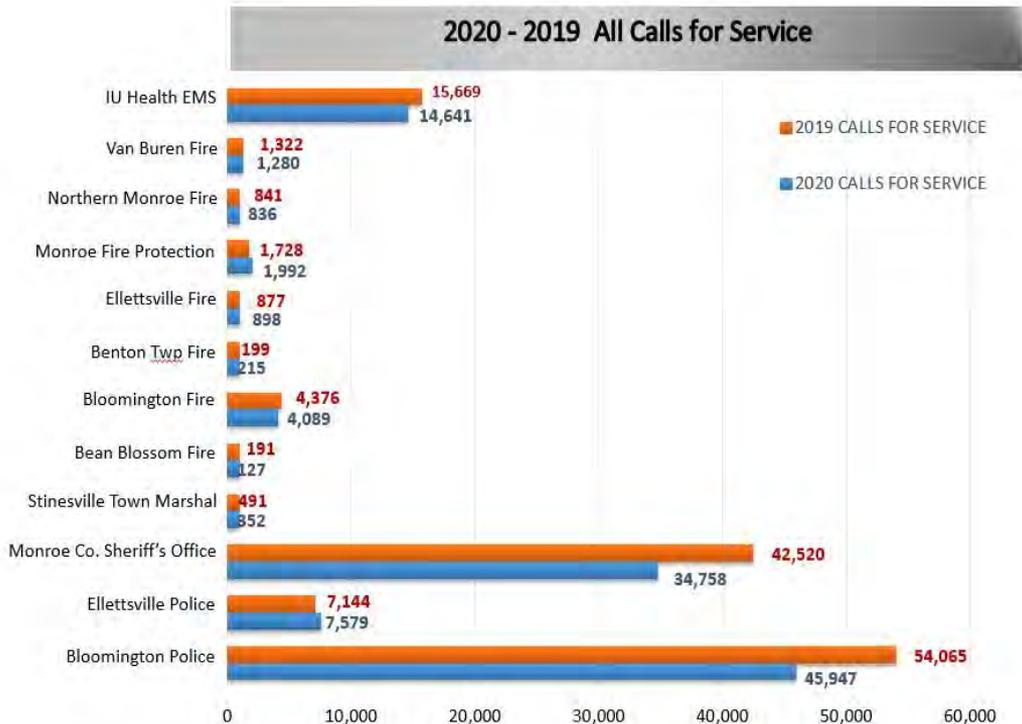
RECORDS DIVISION

RECORDS DIVISION	2019	2020
PUBLIC ACCESS REQUESTS PROCESSED	2116	1709
LIMITED CRIMINAL HISTORIES PROCESSED	2508	1823
GUN PERMIT APPLICATIONS PROCESSED	271	695
ACCIDENT REPORT REQUESTS PROCESSED	397	518
INITIAL CASE REPORTS PROCESSED	10,259	7981
SUPPLEMENTAL REPORTS PROCESSED	11,878	11,331
PUBLIC FINGERPRINTING SERVICES	232	212
TOWED VEHICLE RELEASES	464	225



MONROE COUNTY CENTRAL EMERGENCY DISPATCH

2020 - 2019 All Calls for Service

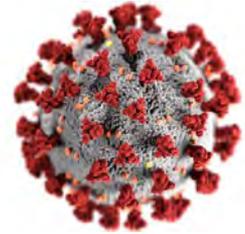


The Monroe County Central Emergency Dispatch Center answers all 911 calls from city and county addresses and provides dispatch services for law enforcement, fire, and emergency medical services throughout the county.



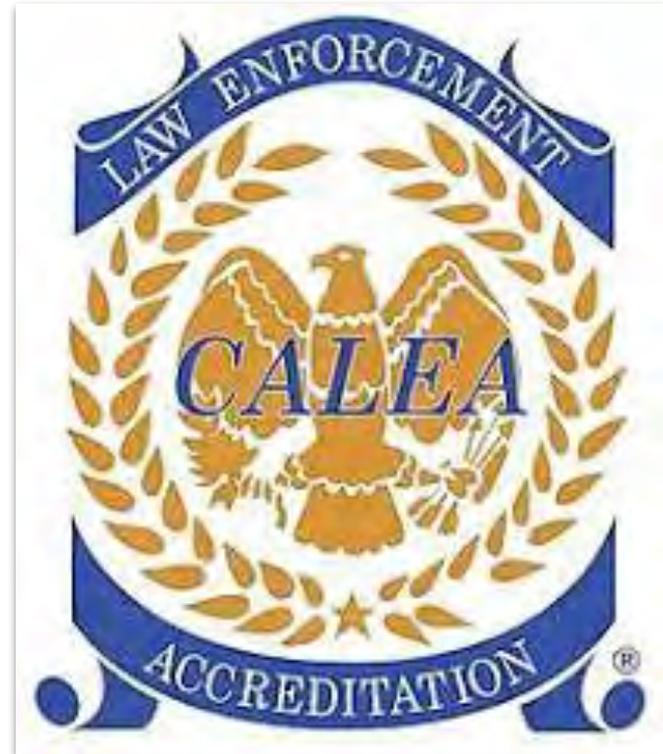
COVID-19 PANDEMIC

- Instituted physical divisions, creating distance between units within the Department to prevent the transmission and spread of the disease, including the use of a virtual roll call rather than physical meetings, limiting access to certain areas of the Department to curtail any spread of the virus. Masks are required of all personnel when unable to physically distance.
- Implemented improved and thorough decontamination of equipment after possible exposures.
- Implemented changes to the way services are provided to the public to minimize the chance of spreading an infection, including using more online and telephone reports.
- Dramatic reductions in our ability to conduct community outreach and engagement.
- Downtown Resource Officers distributed personal protective equipment to those experiencing homelessness or near homelessness at Seminary Park and other areas of the City to reduce the possible spread of the COVID-19 virus



COMMISSION ON ACCREDITATION FOR LAW ENFORCEMENT AGENCIES (CALEA)

- After receiving the much sought after Commission on Accreditation for Law Enforcement Tier 1 Accreditation in 2018, 2020 saw the Bloomington Police Department continue to update policies and procedures to assure our citizens that we are operating under internationally recognized best practices.
- The Department passed yearly CALEA review with no noted deficiencies.



POLICE SOCIAL WORKER (PSW)

Referrals

265

Total Referrals in
2020

115

Total Referrals in
2019

Monthly Average

- The PSW averaged about 22 new referrals each month, with as many as 40 and as few as 13.

Who

- 2nd shift patrol referred the most people with about 36%, 1st shift patrol was next with 17% of the total referrals.
- There was an increase in people calling the non-emergency line specifically asking for PSW and referrals from community partners

How

- Email was the most popular way of sending a referral (48%), followed by phone calls (16%), and reports (11%)
- PSW began getting regular reports of deaths, following up with family/caller/etc which has proved to be valuable to those who are grieving

PSW Client Interactions

	2019	2020
JAN	N/A	152
FEB	N/A	81
MAR	N/A	110
APR	10	161
MAY	41	140
JUN	46	184
JUL	97	160
AUG	80	216
SEP	109	189
OCT	108	233
NOV	116	289
DEC	133	270



POLICE SOCIAL WORKER (PSW)

Individual Clients

2,185

2020 Total Interactions

683

2019 Total Interactions

547.5

2020 Contact Hours Total

232

2019 Contact Hours Total

The PSW averaged working with 17 people each month since April

Averaged working with 39 individuals/cases each month

Individual months range from 28 ongoing cases to 50 ongoing cases

PSW spent 413.5 hours in direct contact with clients and 134 hours working on behalf/doing case management

Individual client contacts each month range from 1 to 54

PSW averaged 6 contacts with each individual case/client

Overall Client Information

45% Male
55% Female

Demographics
(NEW 2020 Referrals)

Top Two Age Ranges:
26-35
46-55

86%
White /
Caucasian



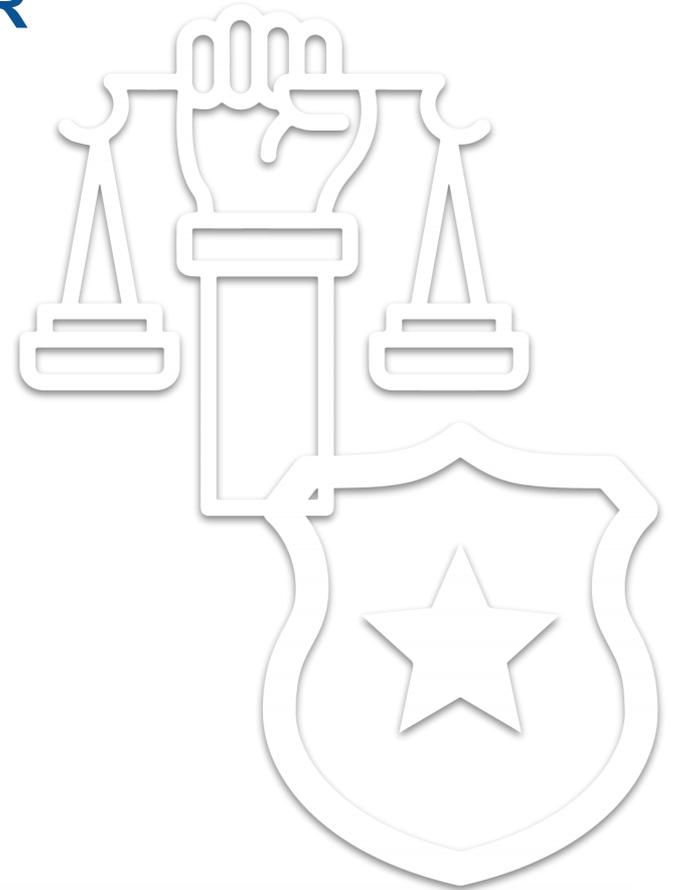
DOWNTOWN PATROLS

- During 2020 BPD continued to lead a multi-tiered, community-based approach to problems that had been occurring in the Kirkwood and near Downtown areas by providing additional vehicle and foot patrols.
- In addition, parking operations personnel, along with three part-time officers, assisted in patrolling these areas.
- As a result of these continued efforts, call volume in the downtown area decreased from 2019 levels.
- In 2020 there were 6,342 calls for service in the patrol district which encompasses the downtown area. In 2019 there were 8,783 calls for service in the same areas.



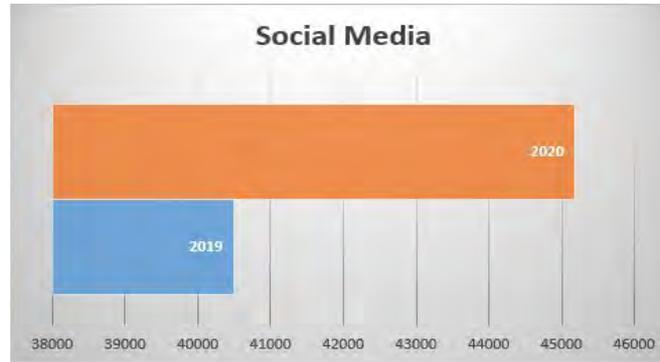
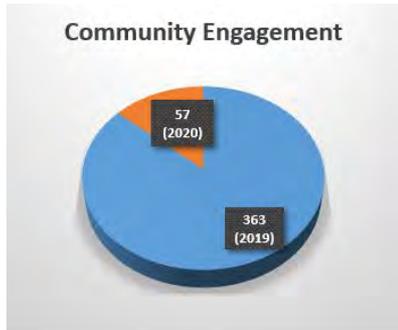
STRIDE CRISIS DIVERSION CENTER

- \$2.1 Million budget derived from a grant from IU Health along with matching funds from local businesses as well as the City of Bloomington and Monroe County
- Administered and staffed by mental health professionals from Centerstone
- A long and very successful relationship between BPD and Centerstone
- Immediacy of diversion: straight from street to program over 295 referrals in the first year of the program. BPD is responsible for 21% of all referrals, the highest of any law enforcement agency, with an additional 55% of clients being self referrals.
- Low level, non-violent crimes



PUBLIC ENGAGEMENT

- Due to the COVID-19 pandemic most of the public engagement activities of the Department had to be canceled (*) leading to a significant decrease in total contacts.
- Followers on BPD social media pages such as Facebook, Twitter and Instagram all increased by a combined 11.6% average over 2019 levels.



- Teen Academy *
- Explorers *
- Citizens Academy *
- Coffee with a Cop *
- 'Baneker, Blue and You' *
- Rape Aggression Defense (RAD) *
- Neighborhood Meetings
- Department Tours *
- Active Violence Training *
- National Night Out *
- Crime Prevention Seminars *



TRANSPARENCY AND DATA SHARING

- After being one of the first agencies in Indiana to join the White House Data Initiative, now administered by the Police Foundation, the Department continues to participate in this program by contributing 16 data sets for comparison.
- publicsafetydataportal.org
- This information and much more can be accessed at the City of Bloomington's B-Clear Open Data Portal bloomington.in.gov.



- Officer Involved Shootings
- Citizen Complaints
- Use of Force
- Department Demographics
- Citations
- Hate Crimes
- Officer Training
- Nuisance Complaints
- Calls for Service
- Requests for Officers (public relations)
- Firearms Thefts
- Officers Assaulted
- Domestic Violence
- Armored Rescue Vehicle Deployments
- Vehicle Pursuits
- Traffic Accidents



POLICE REFORMS

- Worked with the Bloomington Board of Public Safety in reviewing the 'Eight Can't Wait' document and 21st Century Policing Report.
- Strengthened of the Use of Force Guidelines to include a prohibition on the use of chokeholds.
- Expanding the Police Social Worker Program by adding two additional Social Workers, bringing the total to three.
- Creating Community Service Specialists, unarmed, non-sworn specialists to work with the community to solve problems at a base level while at the same time assisting sworn officers in report taking and other services.



EXPANSION OF THE POLICE SOCIAL WORKER PROGRAM

- The Police Social Worker program has been such a success that it has been expanded for 2021 from one position to three total social workers providing for greater community outreach and responsiveness.
- Three trained Police Social Workers will assist community members with accessing relevant resources.



SOCIALWORKERS



COMMUNITY SERVICE SPECIALISTS

- The Community Service Specialists are a natural progression of the already proven Neighborhood Resource Specialist concept
- Four non-sworn specialists will be available to address issues that do not require the presence of a sworn officer. The Community Service Specialists will assist in areas such as traffic direction and taking reports of low-level crimes that are not in progress. As a result, sworn officers will have more capacity to address emergent concerns.



2021

In 2021, the Bloomington Police Department strives to reduce crime through data-driven policing, expanding our engagement with the community, and continuing to display the level of transparency that should be expected of all government agencies.

Major goals for 2021 include:

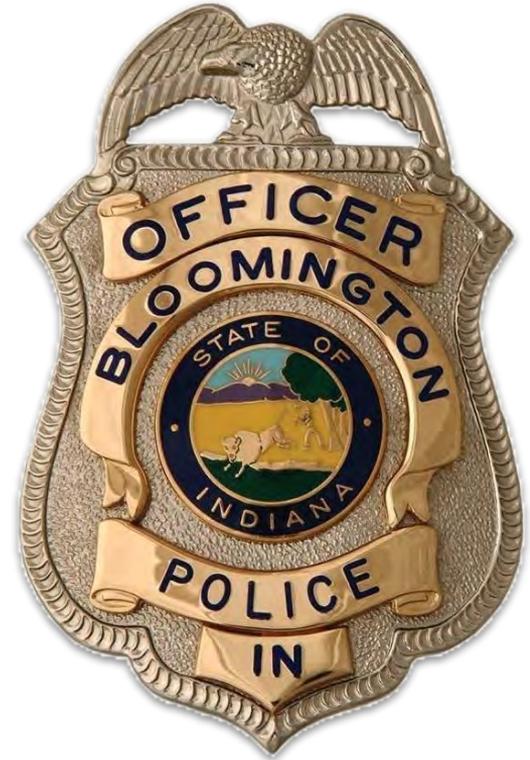
- Recovering from the COVID-19 pandemic and return to normal operations.
- Continue to provide a high level of community-based police services.
- Continue addressing crime by working in concert with not only the entire criminal justice system but with the community as a whole.



LAW ENFORCEMENT DIVERSION PROGRAMS

In 2021, the Department will continue to participate in various diversion programs and explore other alternatives to incarceration.

- Pre-arrest Diversion
- Cite and Release
- Downtown Resource Officers
- Crisis Intervention Training
- Mental Health First Aid Training
- Drug Court
- Veterans Court
- Problem Solving Courts
- Juvenile Assistance Diversion



BLOOMINGTON REGIONAL POLICE ACADEMY

- BPD will host and instruct a 15-week regional Indiana Law Enforcement Academy in May 2021.
- Conducting a regional academy will assist in certifying more officers since the Indiana Law Enforcement Academy is backlogged due to COVID-19.
- Allows BPD to train officers from around the region and certify more of our new officers through the Academy allowing them to move into the field training program more quickly.







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SAFETY, CIVILITY AND JUSTICE UPDATE

Presented by Beverly Calender-Anderson

2020 Update

- Crisis Diversion Center - partnership between City of Bloomington, Monroe County Government, Centerstone and IU Health Foundation.
- Public restrooms will be a part of the new garages in the Trades District and on 4th Street. The restrooms will be available beginning in mid-April.
- 2nd After Hours Ambassador to be hired - interviews beginning week of 2/15.
- Helping Bloomington Monroe - resources available through an online portal making access to information 24/7 for those in need of assistance and the helpers they turn to in times of need.



Helping Bloomington Monroe

Trends & Effect of COVID:

Food, Housing, and Financial Assistance in those categories have trended upward and consistently been at the top of our search category lists since March 2020. Searches for housing assistance increased as the COVID-19 pandemic lengthened with spikes in searches appearing after federal assistance periods expired.

Top Search Term by Month

Jan = Emergency Food

Feb = Food

Mar = Emergency Food

Apr = Emergency Food

May = Emergency Food

Jun = Help Pay for Housing

Jul = Help Pay for Housing

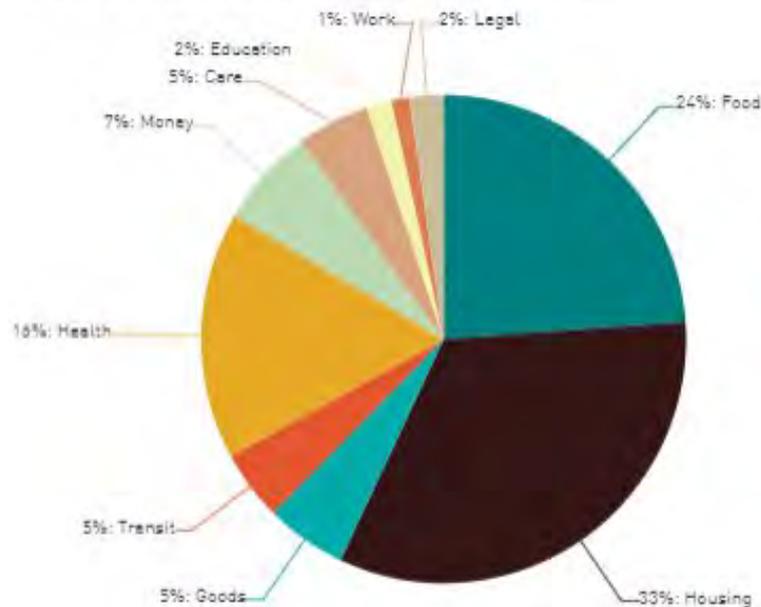
Aug = Help Pay for Housing

Sep = Help Pay for Housing

Oct = Food Pantry

Nov = Help Pay for Housing Dec = Help Pay for Housing

① Searches by Category | 2020-01-31 to 2021-01-31



Divided Communities Project



- The Bridge Initiative - *report issued December, 2019*
- The Academy Initiative - *March, 2020*
- Plan to Advance Racial Equity
 - Racial Justice Task Force - *application deadline 2/15*
 - Future of Policing Task Force - *April, 2021*
- Participation on Divided Communities Project Thought Leaders Group - *Fall, 2020*



Support for Unhoused Residents

- Safe Recovery Site - fiscal agent - coordinate communications for partner agencies and support services
- Partnered with County Government to fund Wheeler Winter Contingency Shelter for Women
- Support to Beacon, Inc. in the opening of Beacon Winter Low Barrier Shelter
- Homelessness and Housing Insecurity Committee coordinated by United Way of Monroe County & Community Foundation
 - Heading Home Review Committee
 - Data Review Committee



Support for Unhoused Residents

- Management of the Downtown Outreach Grant providing funding to agencies serving individual who are homeless or at risk of becoming homeless



Responding to the Pandemic

- Formation of Social Services Safety Net group ~ worked with agencies in the area of food, childcare, shelter for people experiencing homeless and emergency service to assure the social safety net did not break.
 - Shelter, childcare and food groups continue to meet and provide support to agencies
- Resourced United Way Covid 19 Emergency Relief Fund Committee and City's Jack Hopkins Social Service Grant Committee.





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BLOOMINGTON FIRE DEPARTMENT

Presented by Chief Jason Moore



Mission

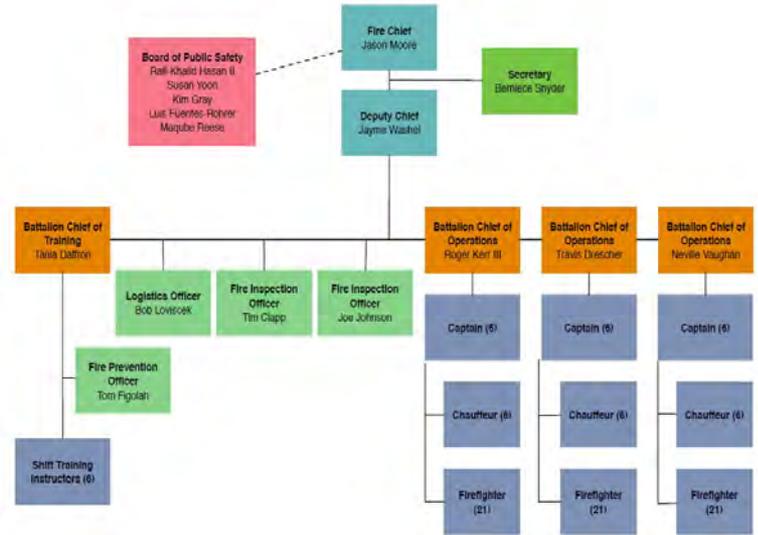


The **City of Bloomington Fire Department** exists to provide excellent public safety to everyone who lives, works, or visits the City, through superb **fire prevention, public education, and emergency management/mitigation** completed by credentialed and trusted officials who receive first-rate training and high quality equipment.



Fire Department – Personnel

- Prevention 2 full-time employees
- Training 2 full-time employees
- Operations 102 full-time employees (34 per shift, 3 shifts)
- Administration 4 full-time employees

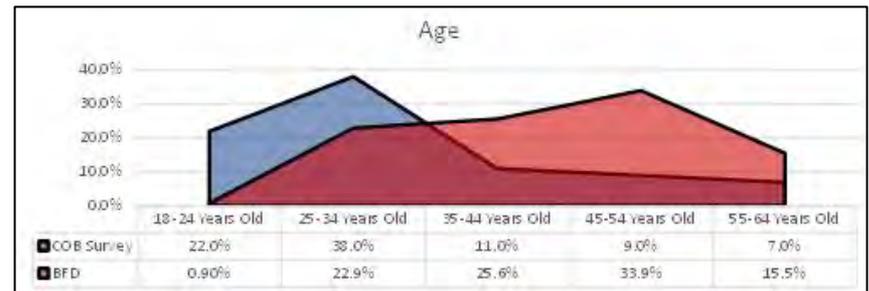
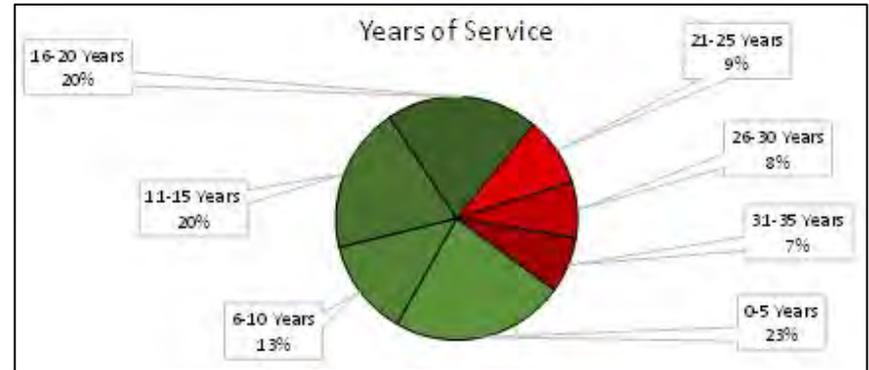


110 Full-Time Employees

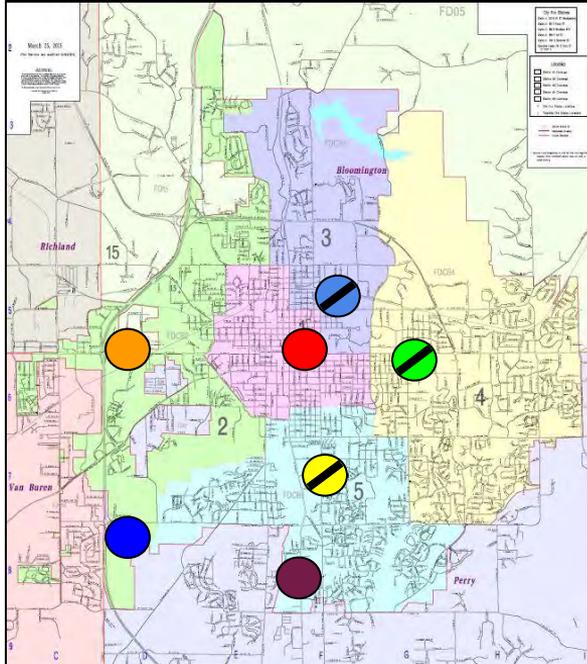


Fire Department – Personnel Diversity

	US Census	BFD
Total Population	80312	110
Female	50.3%	5.5%
Male	49.70%	94.50%
White	78.6%	97.3%
Black or African American	4.3%	1.8%
American Indian / Alaskan Native	0.6%	0.0%
Asian	9.6%	0.0%
Other	7.5%	0.9%
Veteran	3.2%	4.7%
Highschool graduate or Higher	93.3%	100.0%
Bachelors Degree or Higher	56.5%	24.5%



Fire Department – Locations and Apparatus

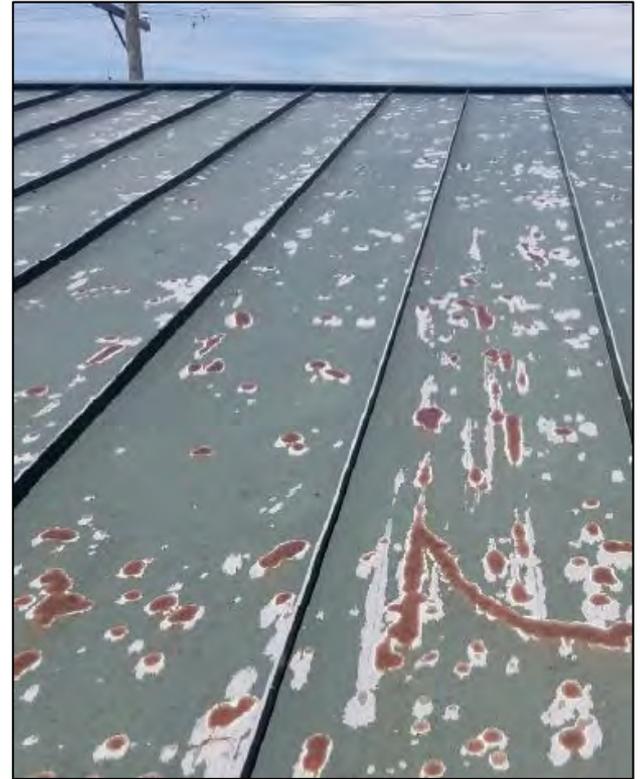


- **Station 1 (HQ) – 300 E. 4th St. (Built in 1990)**
Engine, 100 Ft Aerial, Command SUV, Medium Rescue
- **Station 2 – 209 S. Fairfield Dr. (Built in 2001)**
75 Ft Quint (Aerial/Engine), Squad
- **Station 3 – 900 N. Woodlawn Ave. (Built in 1963)**
Engine
- **Station 4 – 2201 E. 3rd St. (Built in 1971)**
Engine
- **Station 5 – 1987 S. Henderson St. (Built in 1988)**
Engine, Brush Truck
- **Training/Logistics – 2917 S. McIntire Dr. (Leased 2020)**
- **Fire Training Tower – 3230 S. Walnut St. (Refurbished 2020)**

We also maintain two reserve engines and a reserve aerial



Fire Department – Stations

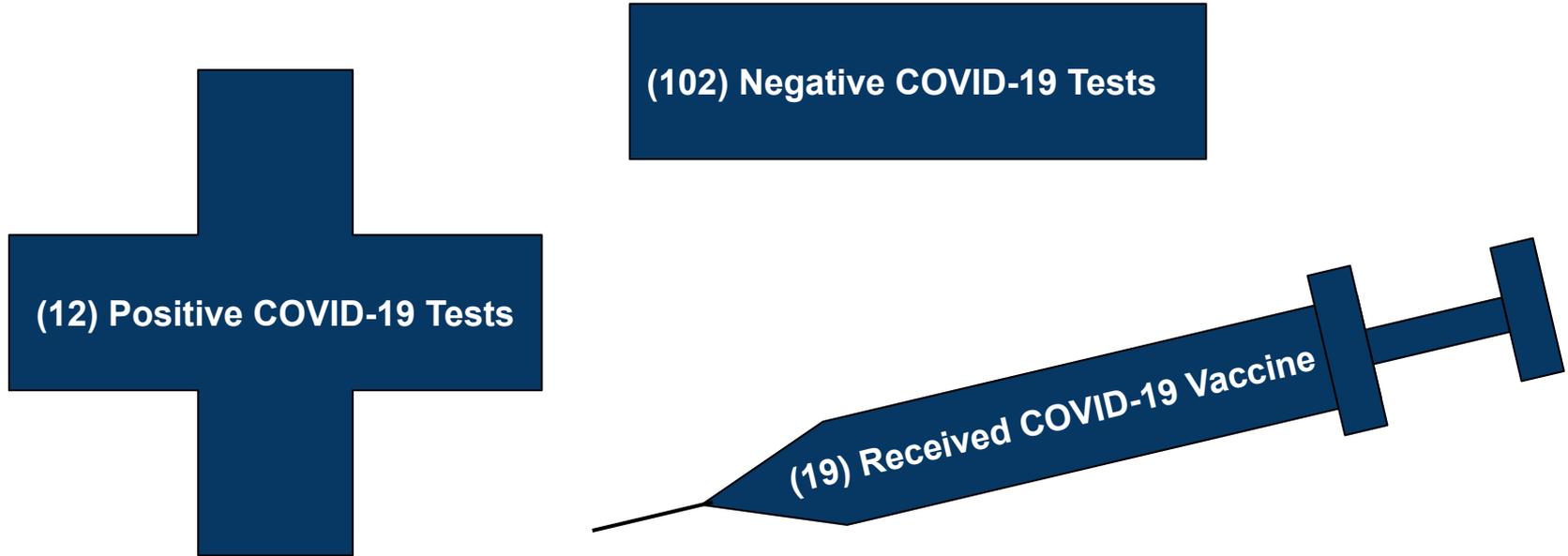


COVID-19 Pandemic Effects

- Quickly procured personal protective equipment
- Established safety and infection control protocols
- Assisted Continuity of City Government (COCG)
- Developed partnerships to enhance testing/vaccination
- Delayed grant-funded return trip to Sierra Leone
- Delayed or disrupted several departmental goals
- Implementing 2021 Recover Forward Initiative
 - Integrated healthcare model



COVID-19 Pandemic Effects (Cont)



Fire Department – Prevention

There are three E's that serve as the foundation for a prevention division.

- **Education:** 3,436 (-7,198) community contacts ranging from station tours to virtual meetings/education
- **Enforcement:** 218 (-575) fire inspections, 39 (-1,635) Preplans, and 32 (-8) fire investigations
- **Engineering:** 341 (-178) plan reviews, consultations, and Knox Box reviews

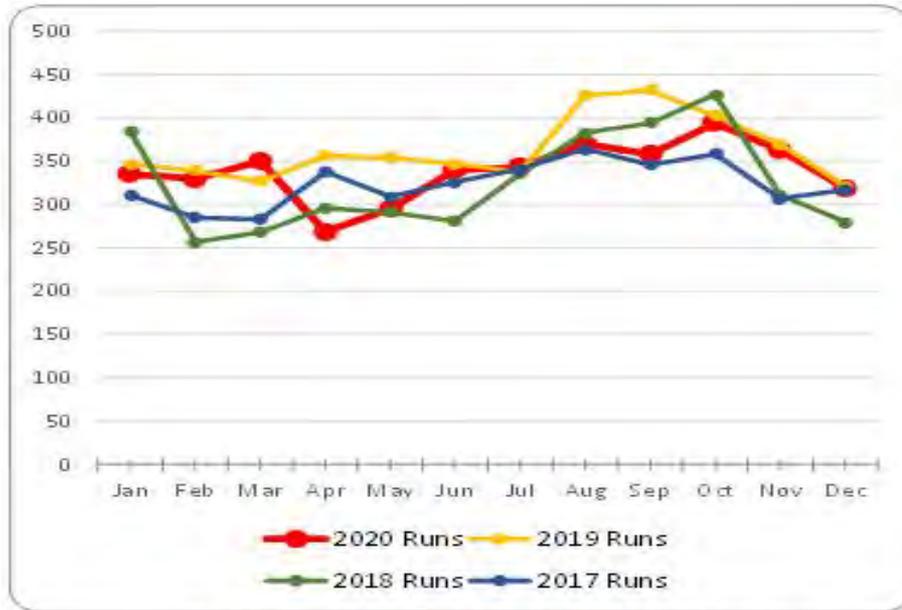


Fire Department – Training

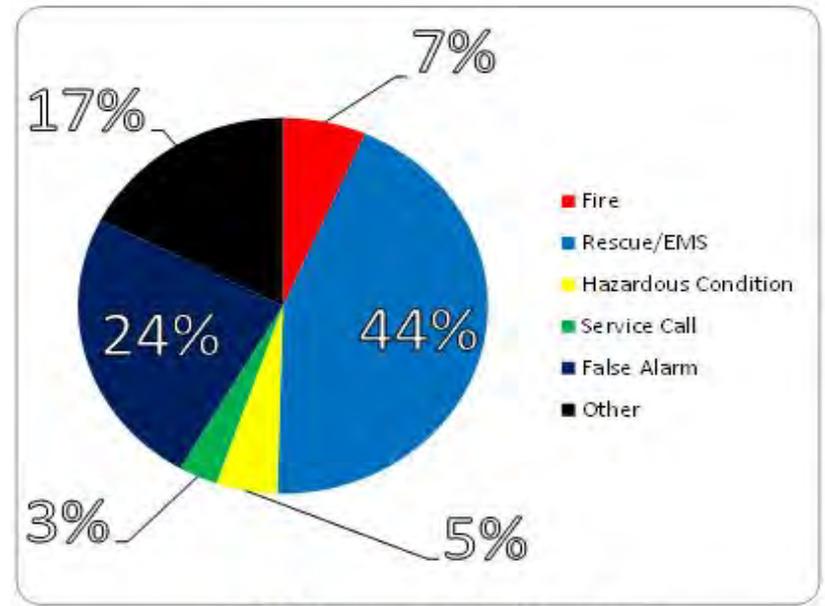
- **2020 Hours – (42,294 hrs) 100% of Goal**
- **Reoccurring** – necessary to maintain skills and knowledge
26,730 hrs (-1,160 hrs)
- **New Certification** – upgrading or adding to capabilities
1,049 hrs (-4,121 hrs)
- **Physical Fitness** – maintains readiness & health
5,715 hrs (-4,140 hrs)
- **Other/Specialty** – i.e. protocols, safe place, etc. 8,800
hrs (3,312 hrs)



Fire Department – Operations (Call Types)



Year to Year Trend of Total Incidents



YTD Percentage of Incident Types



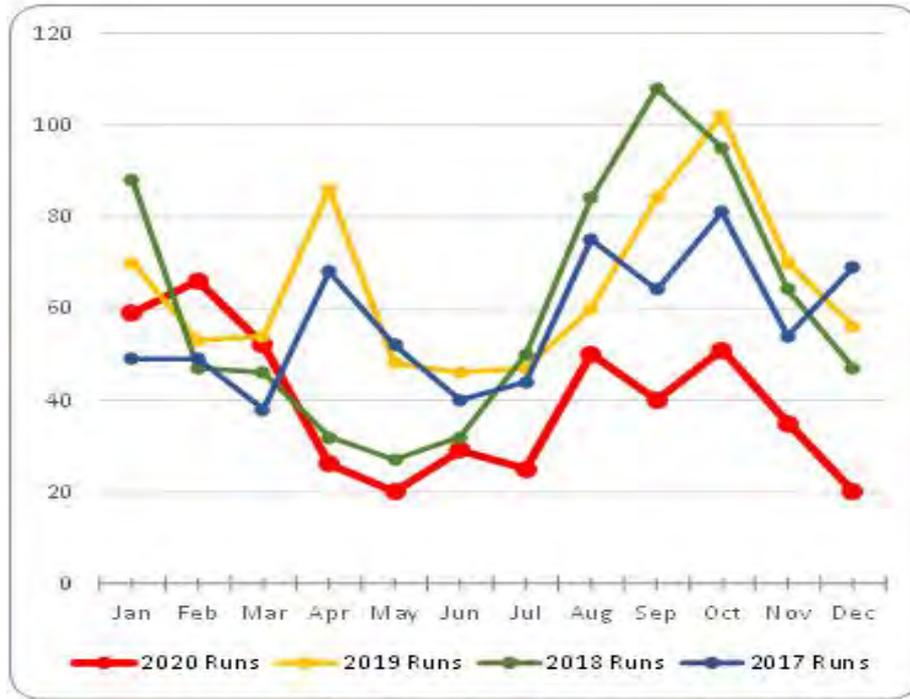
Fire Department – Operations (Call Types cont)

Rescue/EMS	1,783	(-188)
False Alarm	983	(-186)
Other	709	(+65)
Fire	268	(+20)
Hazardous Condition	196	(-21)
Service Call	127	(+17)

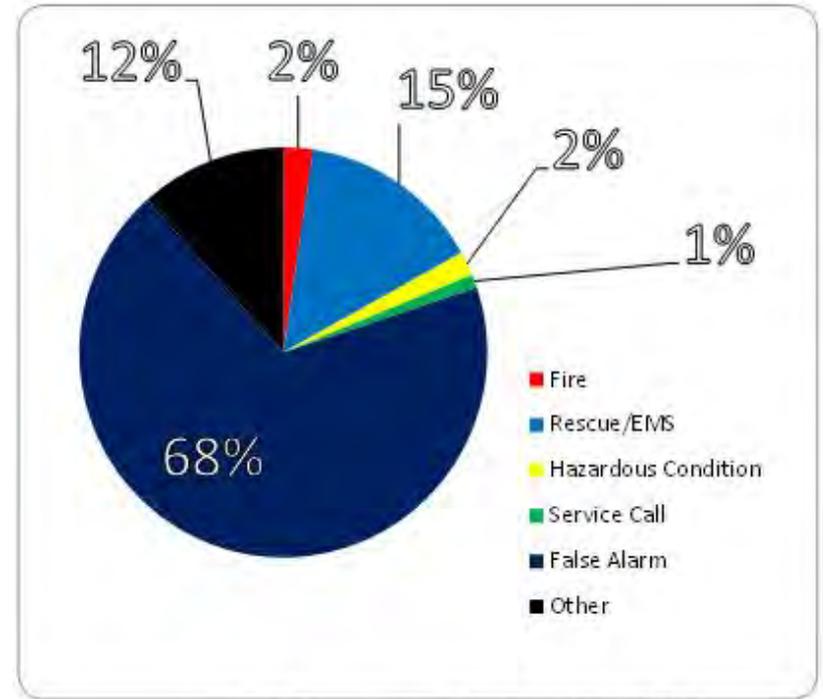
Total Calls in 2020	4,066	(-293)



Fire Department – IU Operations (Call Types)



Year to Year Trend of Total Incidents (IU)



YTD Percentage of Incident Types (IU)



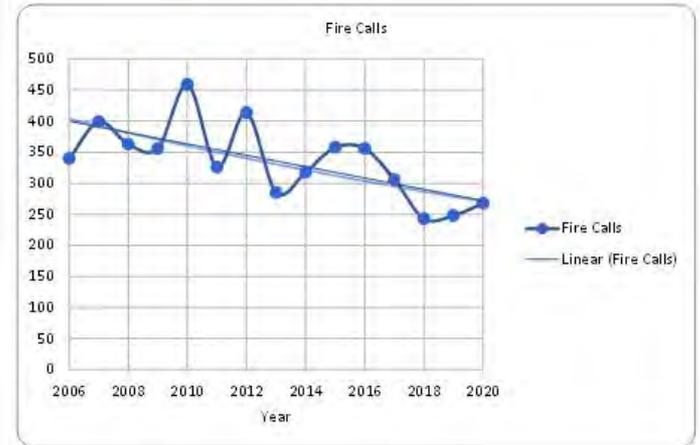
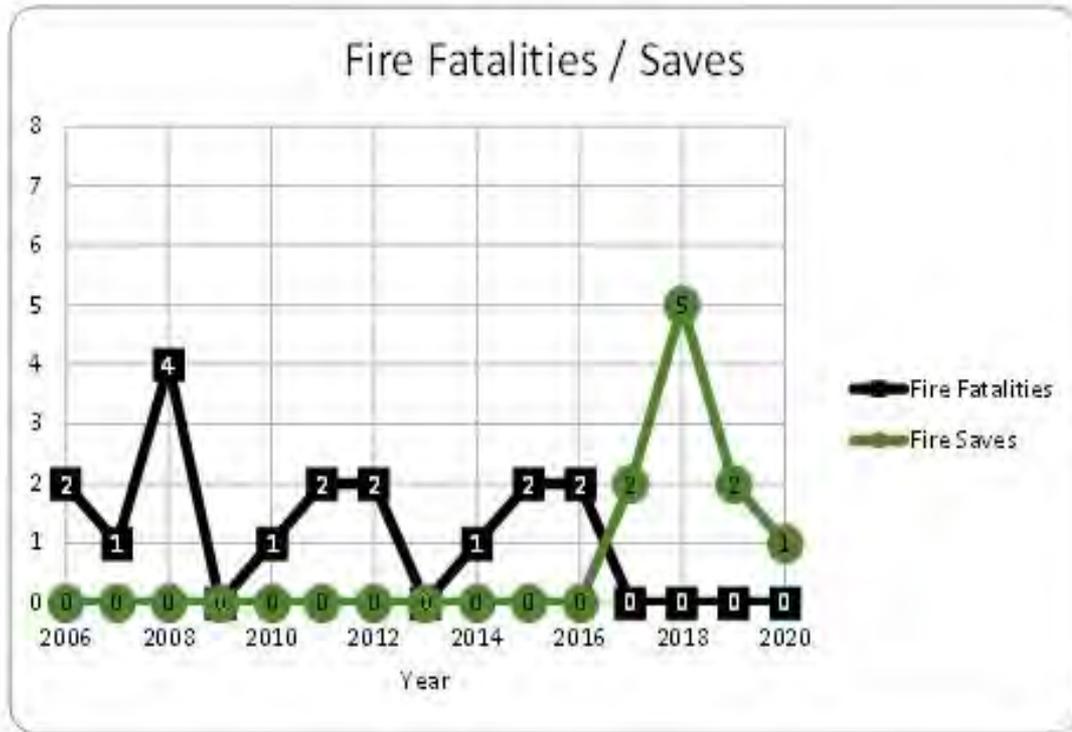
Fire Department – IU Operations (Call Types cont)

Rescue/EMS	69	(-80)
False Alarm	324	(-175)
Other	55	(-18)
Fire	11	(-16)
Hazardous Condition	9	(-5)
Service Call	5	(-12)

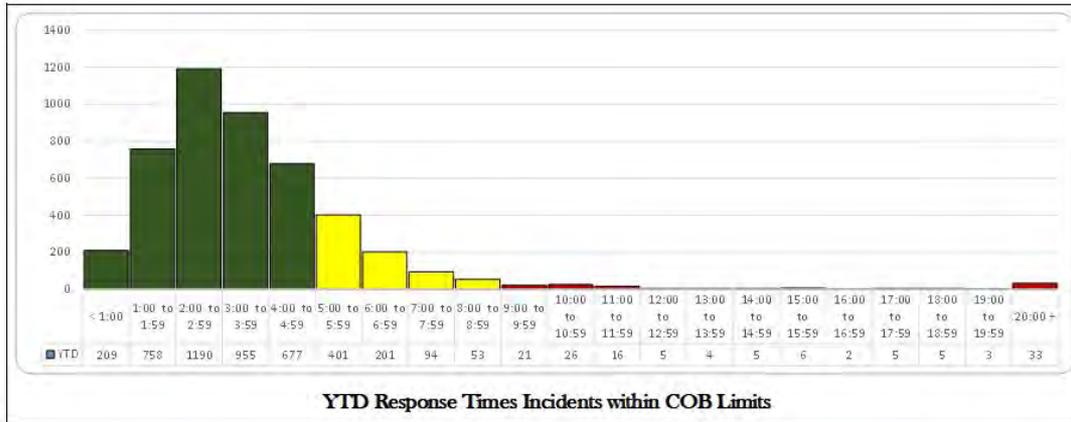
Total IU Calls in 2020	473	(-303)



Fire Department – Operations (Fire Fatalities/Saves)



Fire Department – Operations (Response Times)

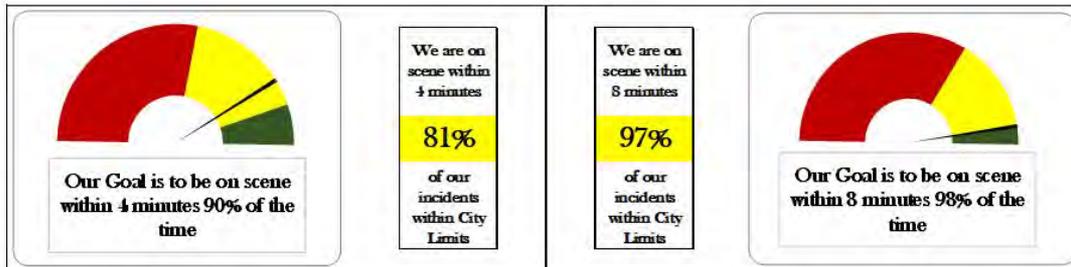


Issues Affecting Response Times in 2020

- Major construction activities
- Simultaneous Calls for Service
- Calls outside of 1.5 miles of station

2020 Goals (National Standards)

- 90% within four (4) minutes
- 98% within eight (8) minutes



Fire Department – Operations (ISO Rating)



City of Bloomington has an
Insurance Services Office (ISO)

Rating of 2/2x

Top 2% of rated departments in the US
Top 1% of rated departments in Indiana
Best rated department in Monroe
County



Fire Department – Staffing (NFPA 1710)



NFPA recommends:

Single Family House Fire	17 FF's
Commercial Fire	28 FF's
Building 7+ Stories (Fire)	43+FF's



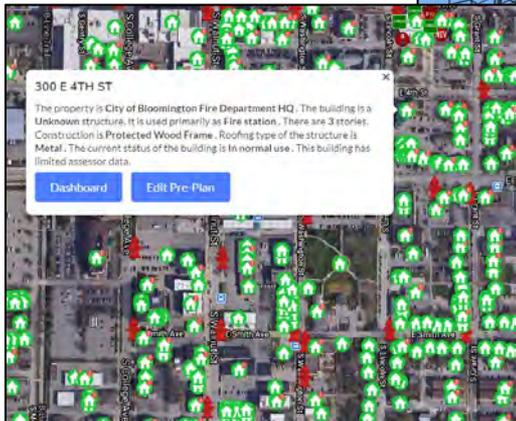
Fire Department – Administration

- Annual operating budget for 2020: **\$13,253,912**
 - **(\$1,346,696 more than 2019 Funding)**
- Major effort from City/Fire Administration to complete capital replacements
 - Engine ordered in 2019 placed in service
 - Engine ordered in 2020 placed in service
 - Purchased final round of second set of personal protective equipment
 - Ordered replacement Aerial (2021 delivery date)



Fire Department – Projects

- Leased space for training and logistics
- Pandemic protocols, continuity of operations
- First Due and Target Solutions
- Repainted training tower



Fire Department – Projects (Cont)

- Awarded engineering contract for Station 1 remodel
- Union contract negotiation
- BFD history center exhibit
- Safe haven baby box



Fire Department – 2020 Goals

- ✓ **Meet response and training goals**
 - Ensure the department has at least **one prevention contact with every commercial occupancy every year (19%)**
- ✓ **Continue to replace outdated equipment and apparatus**
 - Begin Center for Public Safety Excellence **Accreditation** Process
 - Meet **prevention education** goals (K-12, IU, Smoke Detector)



Fire Department – 2021 Goals

- **Meet updated response and training goals**
- Develop and publish a **5-year strategic plan**
- **Improve department diversity** through proactive recruitment, diversity/inclusion training, and continual process review
- Update **fire ordinances** (last updated in 1997)
- Analyze 100% of major incidents and 30% of normal incidents to determine **protocol compliance** & establish training programs



Fire Department – Conclusion



The City of Bloomington Fire Department has been serving and protecting the citizens/visitors of Bloomington and Indiana University as a paid department since 1900



Fire Department – Conclusion

Through the continued support by the taxpayers and City Administration, our firefighters are well credentialed, have access to high-quality equipment, and receive first rate training.

We are **proud of our Firefighters** and the important job they complete **24/7/365**.





citybloomington

FEB
09
2021

5TH ANNUAL
STATE OF
PUBLIC
SAFETY
BLOOMINGTON



CITY OF
BLOOMINGTON