

POLICE SOCIAL WORKER (PSW)

Referrals

265

Total Referrals in
2020

115

Total Referrals in
2019

Monthly Average

- The PSW averaged about 22 new referrals each month, with as many as 40 and as few as 13.

Who

- 2nd shift patrol referred the most people with about 36%, 1st shift patrol was next with 17% of the total referrals.
- There was an increase in people calling the non-emergency line specifically asking for PSW and referrals from community partners

How

- Email was the most popular way of sending a referral (48%), followed by phone calls (16%), and reports (11%)
- PSW began getting regular reports of deaths, following up with family/caller/etc which has proved to be valuable to those who are grieving

PSW Client Interactions

| | 2019 | 2020 |
|-----|------|------|
| JAN | N/A | 152 |
| FEB | N/A | 81 |
| MAR | N/A | 110 |
| APR | 10 | 161 |
| MAY | 41 | 140 |
| JUN | 46 | 184 |
| JUL | 97 | 160 |
| AUG | 80 | 216 |
| SEP | 109 | 189 |
| OCT | 108 | 233 |
| NOV | 116 | 289 |
| DEC | 133 | 270 |



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Individual Clients



Overall Client Information

