

Bloomington 2023 Community Survey

Please complete this questionnaire if you are the adult (age 18 or older) in the household who most recently had a birthday. The adult's year of birth does not matter. Your responses are confidential and no identifying information will be shared.

1. Please rate each of the following aspects of quality of life in the City of Bloomington.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The overall quality of life in the City of Bloomington	1	2	3	4	5
Bloomington as a place to live.....	1	2	3	4	5
Bloomington as a place to raise children.....	1	2	3	4	5
Bloomington as a place to visit	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Bloomington as a place to retire.....	1	2	3	4	5
Bloomington as a place to work	1	2	3	4	5
Bloomington as a place to grow a business.....	1	2	3	4	5

2. Please indicate how likely or unlikely you are to do each of the following.

	<u>Very likely</u>	<u>Somewhat likely</u>	<u>Somewhat unlikely</u>	<u>Very unlikely</u>	<u>Don't know</u>
Recommend living in Bloomington to someone who asks.....	1	2	3	4	5
Remain in Bloomington for the next five years	1	2	3	4	5

3. Please rate each of the following characteristics as they relate to the City of Bloomington as a whole.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall opportunities for education and enrichment.....	1	2	3	4	5
Quality of overall natural environment in Bloomington	1	2	3	4	5
Overall image or reputation of Bloomington.....	1	2	3	4	5
Health and wellness opportunities in Bloomington.....	1	2	3	4	5
Overall ease of getting to the places you usually visit	1	2	3	4	5
Sense of community	1	2	3	4	5
Overall "built environment" of Bloomington (including overall design of buildings, parks, and transportation systems).....	1	2	3	4	5
Overall economic health of Bloomington	1	2	3	4	5

4. Please rate each of the following characteristics as they relate to the City of Bloomington as a whole.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Opportunities to attend cultural/arts/music activities	1	2	3	4	5
Opportunities to participate in religious or spiritual events and activities.....	1	2	3	4	5
Opportunities to volunteer	1	2	3	4	5
Air quality	1	2	3	4	5
Adult educational opportunities	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds	1	2	3	4	5
Recreational opportunities.....	1	2	3	4	5
Opportunities to participate in social events and activities	1	2	3	4	5
Fitness opportunities	1	2	3	4	5
Opportunities to participate in community matters.....	1	2	3	4	5
K-12 education	1	2	3	4	5
Overall appearance	1	2	3	4	5
Overall quality of business and service establishments in Bloomington.....	1	2	3	4	5
Availability of affordable food.....	1	2	3	4	5
Entertainment downtown.....	1	2	3	4	5
Public places where people want to spend time	1	2	3	4	5
Cleanliness of the City.....	1	2	3	4	5
Neighborliness of residents in Bloomington	1	2	3	4	5
Shopping opportunities outside downtown	1	2	3	4	5
Shopping opportunities downtown	1	2	3	4	5
Availability of affordable health care	1	2	3	4	5
Variety of housing options	1	2	3	4	5
Entertainment outside downtown	1	2	3	4	5
Cost of living in Bloomington.....	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Availability of affordable mental health care	1	2	3	4	5
Availability of affordable child care/preschool.....	1	2	3	4	5
Availability of affordable housing.....	1	2	3	4	5
Sustainability	1	2	3	4	5

Bloomington 2023 Community Survey

5. Please rate how safe or unsafe you feel:

	Very safe	Somewhat safe	Neither safe nor unsafe	Somewhat unsafe	Very unsafe	Don't know
In your neighborhood during the day.....	1	2	3	4	5	6
In Bloomington's downtown area during the day.....	1	2	3	4	5	6
In your neighborhood at night.....	1	2	3	4	5	6
In Bloomington's downtown area at night.....	1	2	3	4	5	6

6. Please rate each of the following characteristics as they relate to the City of Bloomington as a whole.

	Excellent	Good	Fair	Poor	Don't know
Availability of paths and walking trails.....	1	2	3	4	5
Ease of walking	1	2	3	4	5
Ease of travel by car	1	2	3	4	5
Ease of travel by bicycle	1	2	3	4	5
Traffic flow on major streets.....	1	2	3	4	5
Ease of travel by public transportation	1	2	3	4	5
Ease of public parking.....	1	2	3	4	5
Cost of public parking	1	2	3	4	5

7. What is one thing you like most about the City of Bloomington?

- Everything/great place to live
- Beautiful/appearance/eco-friendly
- Accessibility/mobility
- People/friendly
- Diversity/inclusivity
- Access to university/educational opportunities
- Sense of community/small town feel
- Businesses/shopping/dining
- Cultural activities and entertainment
- Other
- Don't know/not applicable

8. What is one thing you like least about the City of Bloomington?

- Roads / traffic / public transportation
- Government (politics, trust, decision-making)
- Lack of activities/amenities/City services
- Unhappy with development
- Feel unsafe
- Parking Homelessness
- Affordable housing
- Lack of job opportunities/economic vitality
- Other
- Don't know/not applicable

9. Please indicate whether or not you have done any of the following in the last 12 months.

	No	Yes
Made efforts to make your home more energy efficient	1	2
Made efforts to conserve water	1	2
Observed a code violation or other hazard in the City of Bloomington (weeds, scattered trash, etc.).....	1	2
Attended an event, meeting or convention at the Bloomington/Monroe Convention Center	1	2
Stocked supplies in preparation for an emergency	1	2
Campaigned or advocated for an issue, cause or candidate	1	2
You or a household member reported a crime to the police in the City of Bloomington	1	2
You or a household member were a victim of a crime in the City of Bloomington	1	2

10. In the last 12 months, about how many times, if at all, have you or other household members done any of the following in the City of Bloomington?

	2 times a week or more	2-4 times a month	Once a month or less	Not at all
Talked to or visited with your immediate neighbors	1	2	3	4
Walked or biked instead of driving.....	1	2	3	4
Attended an event offered by the City of Bloomington.....	1	2	3	4
Done a favor for a neighbor	1	2	3	4
Carpooled with other adults or children instead of driving alone.....	1	2	3	4
Volunteered your time to some group/activity in Bloomington	1	2	3	4
Used bus or other public transportation instead of driving	1	2	3	4
Participated in religious or spiritual activities	1	2	3	4
Watched (online or on television) a local public meeting	1	2	3	4
Voted in your most recent local election	1	2	3	4

11. Overall, how would you rate the quality of the services provided by each of the following?

	Excellent	Good	Fair	Poor	Don't know
The City of Bloomington	1	2	3	4	5
Monroe County Government.....	1	2	3	4	5
Indiana State Government	1	2	3	4	5
The Federal Government.....	1	2	3	4	5

Bloomington 2023 Community Survey

12. Please rate the job you feel the Bloomington community does at each of the following.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The job City government does at welcoming citizen involvement	1	2	3	4	5
The value of services for the taxes paid to City	1	2	3	4	5
The overall direction that the City is taking	1	2	3	4	5
Generally acting in the best interest of the community	1	2	3	4	5
Overall confidence in City government	1	2	3	4	5
Being honest/transparent	1	2	3	4	5
Treating all residents fairly	1	2	3	4	5
Listening to public concern	1	2	3	4	5

13. First, please rate the quality of each of the following in the City of Bloomington. Then, rate how important, if at all, you think it is for the City of Bloomington community to focus on each of the following in the coming two years.

	<u>Quality</u>					<u>Importance for future</u>				
	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>	<u>Essential</u>	<u>Very important</u>	<u>Somewhat important</u>	<u>Not at all important</u>	<u>Don't know</u>
Fire services	1	2	3	4	5	1	2	3	4	5
Ambulance or emergency medical services....	1	2	3	4	5	1	2	3	4	5
Farmers market.....	1	2	3	4	5	1	2	3	4	5
Lotus Festival.....	1	2	3	4	5	1	2	3	4	5
Fourth Street Arts Fair	1	2	3	4	5	1	2	3	4	5
Garbage collection	1	2	3	4	5	1	2	3	4	5
Trails.....	1	2	3	4	5	1	2	3	4	5
Police services.....	1	2	3	4	5	1	2	3	4	5
Parks.....	1	2	3	4	5	1	2	3	4	5
Taste of Bloomington	1	2	3	4	5	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5	1	2	3	4	5
Overall customer service by City Employees .	1	2	3	4	5	1	2	3	4	5
Recycling.....	1	2	3	4	5	1	2	3	4	5
Sewer services.....	1	2	3	4	5	1	2	3	4	5
Animal care and control.....	1	2	3	4	5	1	2	3	4	5
Yard waste pick-up.....	1	2	3	4	5	1	2	3	4	5
Preservation of natural areas	1	2	3	4	5	1	2	3	4	5
Snow removal.....	1	2	3	4	5	1	2	3	4	5
Small Business support.....	1	2	3	4	5	1	2	3	4	5
Public art provided by the City	1	2	3	4	5	1	2	3	4	5
Bus or transit services	1	2	3	4	5	1	2	3	4	5
Open space (green space)	1	2	3	4	5	1	2	3	4	5
City website	1	2	3	4	5	1	2	3	4	5
Drinking water	1	2	3	4	5	1	2	3	4	5
Crime prevention.....	1	2	3	4	5	1	2	3	4	5
Public information services.....	1	2	3	4	5	1	2	3	4	5
Street cleaning.....	1	2	3	4	5	1	2	3	4	5
Health services.....	1	2	3	4	5	1	2	3	4	5
Sustainability efforts	1	2	3	4	5	1	2	3	4	5
Economic development.....	1	2	3	4	5	1	2	3	4	5
Resident interaction with the Bloomington										
Police Department.....	1	2	3	4	5	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5	1	2	3	4	5
Traffic enforcement	1	2	3	4	5	1	2	3	4	5
Neighborhood/residential parking.....	1	2	3	4	5	1	2	3	4	5
Street lighting	1	2	3	4	5	1	2	3	4	5
Code enforcement (weeds, trash, etc.)	1	2	3	4	5	1	2	3	4	5
Parking garages	1	2	3	4	5	1	2	3	4	5
Sidewalk maintenance.....	1	2	3	4	5	1	2	3	4	5
Land use, planning, and zoning	1	2	3	4	5	1	2	3	4	5
Storm drainage.....	1	2	3	4	5	1	2	3	4	5
Downtown parking	1	2	3	4	5	1	2	3	4	5
Street repair	1	2	3	4	5	1	2	3	4	5
Affordable/workforce housing availability.....	1	2	3	4	5	1	2	3	4	5

Bloomington 2023 Community Survey

14. Have you contacted any City of Bloomington staff (parks, police, public works, parking, etc.) in-person, by phone, email, web, or uReport within the last 12 months?

- Yes → Go to question 15. No → Skip to question 16.

15. What was your impression of the staff member(s) in your most recent contact?

	Excellent	Good	Fair	Poor	Don't know
Courteous	1	2	3	4	5
Knowledgeable.....	1	2	3	4	5
Responsive	1	2	3	4	5
Overall impression	1	2	3	4	5

16. Please indicate how important, if at all, each of the following projects or issues will be for the City of Bloomington to address over the next five years.

	Essential	Very important	Somewhat important	Not at all important	Don't know
City-wide high speed fiber for internet access.....	1	2	3	4	5
Development of Hopewell Neighborhood at legacy hospital site on W. 2nd.....	1	2	3	4	5
Development/job creation in the Trades district/certified tech park	1	2	3	4	5
Expansion of the Bloomington/Monroe County Convention Center	1	2	3	4	5

17. To what degree, if at all, do you think homelessness is a challenge in the City of Bloomington?

- Not a challenge Minor challenge Moderate challenge Major challenge Don't know

18. To what degree, if at all, do you think The City of Bloomington is successfully addressing homelessness in Bloomington?

- Excellent Good Fair Poor Don't know

19. Supportive housing combines housing with services such as job training and substance abuse programs. To what extent would you support or oppose the City assisting supportive housing for residents who are experiencing homelessness?

- Strongly support Somewhat support Somewhat oppose Strongly oppose Don't know

20. Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about City government and its activities, events, and services.

	Major source	Minor source	Not a source
Local media outlets (newspapers, radio, local television stations)	1	2	3
Local online news sources	1	2	3
Word-of-mouth	1	2	3
City website (Bloomington.in.gov)	1	2	3
City communications via social media.....	1	2	3
Email distribution lists	1	2	3
City Council meetings and other public meetings	1	2	3
Talking with City officials	1	2	3
Community Access Television Services, CATs	1	2	3

21. What is your preferred method of receiving communication from the City of Bloomington?

- | | |
|-----------------------------|---|
| <input type="radio"/> Phone | <input type="radio"/> Social Media (Facebook/Instagram/LinkedIn/ Twitter) |
| <input type="radio"/> Email | <input type="radio"/> City of Bloomington Website |
| <input type="radio"/> Text | <input type="radio"/> Printed brochures/materials/ mailers |

22. The legacy hospital site SW of downtown Bloomington is becoming the new Hopewell neighborhood. Which amenities or opportunities are you likely to take advantage of?

- | | |
|---|---|
| <input type="radio"/> New single-family housing options | <input type="radio"/> Open community gathering spaces |
| <input type="radio"/> New multi-family housing options | <input type="radio"/> Flexible public and private spaces |
| <input type="radio"/> Walkability | <input type="radio"/> Event space/Outdoor performance space |
| <input type="radio"/> Greenspaces and outdoor play spaces | <input type="radio"/> Trails |
| <input type="radio"/> Community gardens | <input type="radio"/> Don't know |

23. Increasing housing opportunities in Bloomington could mean increasing density and/or more multiplexes (e.g. duplexes or triplexes). Where or how do you think housing density can/should increase? Mark all that apply.

- Only in new neighborhoods
- Only in neighborhoods or areas that already have multiplexes
- Throughout Bloomington, including existing neighborhoods
- We should allow taller buildings in appropriate areas
- I don't think density should increase.

Bloomington 2023 Community Survey

24. While our County government is responsible for the 50-year-old Monroe County Jail, the City of Bloomington is also invested in community justice and interested in positive collaboration on solutions. Which of the following do you think our County most needs?

- A new jail
- New preventative services (e.g. job placement, mental healthcare, addiction services)
- A new jail and new preventative services
- Neither a new jail nor new preventative services

25. How important is it for the city government to take steps to assure high speed internet access for all households in Bloomington, regardless of income?

- Very important
- Important
- Somewhat important
- Not at all important

26. Would you support, if allowed by state law, automated speed control and/or red light control (automated ticketing by cameras rather than in-person police officers for excessive speeding or running red lights)?

- Strong support
- Some support
- Neutral
- Against
- Strongly against

27. With the addition of the 7-line, a separated bike lane on 7th street connecting IU's campus and the B-Line Trail, the City of Bloomington now has a nearly continuous loop of separated bike lanes. Are you satisfied with the current bike lane infrastructure in Bloomington, or would you like to see changes?

- I'm satisfied
- I would like to see more separated bike lanes
- I would like to see fewer separated bike lanes
- Neutral / No opinion

Our last questions are about you and your household. Again, all of your responses to this survey are completely confidential.

D1. What is your employment status?

- Working full time for pay
- Working part time for pay
- Unemployed, looking for paid work
- Unemployed, not looking for paid work
- Fully retired
- Unable to work and receiving disability or other assistance

D2. To what extent do you agree or disagree that your household is currently experiencing financial security?

- Strongly agree
- Somewhat agree
- Somewhat disagree
- Strongly disagree

D3. Do you work inside the boundaries of the City of Bloomington?

- Yes, outside the home
- Yes, from home
- No
- Don't know

D4. How many years have you lived in the City of Bloomington?

- Less than 2 years
- 2-5 years
- 6-10 years
- 11-20 years
- More than 20 years

D5. Which best describes the building you live in?

- One family house detached from any other houses
- Building with two or more homes (duplex, townhome, apartment or condominium)
- Mobile home
- Other

D6. Do you rent or own your home?

- Rent
- Own

D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?

- Less than \$300 per month
- \$300 to \$599 per month
- \$600 to \$999 per month
- \$1,000 to \$1,499 per month
- \$1,500 to \$2,499 per month
- \$2,500 or more per month

D8. Do any children 17 or under live in your household?

- No
- Yes

D9. Are you or any other members of your household aged 65 or older?

- No
- Yes

D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

- Less than \$25,000
- \$25,000 to \$49,999
- \$50,000 to \$99,999
- \$100,000 to \$149,999
- \$150,000 or more

D11. Are you Spanish, Hispanic or Latino?

- No, not Spanish, Hispanic or Latino
- Yes, I consider myself to be Spanish, Hispanic or Latino

D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

- American Indian or Alaskan Native
- Asian, Asian Indian, or Pacific Islander
- Black or African American
- White
- Other

D13. In which category is your age?

- 18-24 years
- 25-34 years
- 35-44 years
- 45-54 years
- 55-64 years
- 65-74 years
- 75 years or older

D14. With what gender do you identify most closely?

- Female
- Male
- In another way

D15. Do you consider a cell phone or land line your primary telephone number?

- Cell phone
- Land line

D16. Are you a student?

- Yes, part-time at Indiana University
- Yes, full-time at Indiana University
- Yes, part-time at Ivy Tech Community College
- Yes, full-time at Ivy Tech Community College
- Yes, other _____
- No